

FEATURES	ENDNOTE	ENDNOTE ONLINE	ZOTERO	MENDELEY
Access/Cost	Standalone desktop client X8 is current version Discount through MSU Computer Store	Set up a free account through Web of Science Free account with EndNote purchase	Set up free account at Zotero Costs for additional storage	Set up free account at Mendeley Costs for additional storage and sharing
Operating System	Windows, Mac, Linux	Windows, Mac, Linux	Windows, Mac, Linux	Windows, Mac, Linux
Support				
Online documentation	x	x	x	x
Online tutorials	http://bit.ly/2k0k7kH	http://bit.ly/2k0k7kH	http://bit.ly/2jZUOKI	http://bit.ly/2kKFPsr
Free Training at MSU Libraries	x	x	x	x
Tech Support	x	x	Only via forums	x
LISTSERV/Forums	x	x	x	x
Social Media	x	x	x	x
Storage Limitations	No limits for citations and attachments	Limit of 50,000 citations for Basic accounts; unlimited for Premium users. Limit of 2 GB online storage.	No reference limit. 300 MB free for attachments. Additional storage costs start at 2 GB for \$20/year.	2 GB. Additional storage costs start at 5 GB for \$4.99/month.
Add Attachments?	Up to 40 per citation	x	x	x
Remote Viewing (via cloud)	If synced to EndNote Online	x	x	x
Mobile App Available	x	x	Third party apps for iPad and Android	Third party apps for iPad and Android
Sharing References	x	x	x	x
Direct Export to Microsoft Word (plug-ins may be required)	x	x	x	x
Public Profile Options			x	x

*Created by Bill Marino, Eastern Michigan University Libraries, and used with permission.
Adapted by Michelle Allen, March 2012. Revised December 2016.*