| FEATURES | ENDNOTE | ENDNOTE WEB | ZOTERO | MENDELEY |
|---|---|---|---|---|
| Access/Cost | Standalone desktop client<br><br>X5 is current version<br><br>Discount through MSU Computer Store | Set up a free account through ISI's Web of Science<br><br>Free account with EndNote purchase | Set up free account: www.zotero.org<br><br>Costs for additional storage | Set up free account: www.mendeley.com<br><br>Costs for additional storage |
| Operating System | Windows, Mac, Linux | Windows, Mac, Linux | Windows, Mac, Linux | Windows, Mac, Linux |
| **Support**<br>Online documentation | ● | ● | ● | ● |
| Online tutorials | ● | ● | ● | ● |
| Free Training at MSU Libraries | ● | ● | ● | |
| Tech Support | ● | ● | Only via forums | ● |
| LISTSERV/Forums | ● | ● | ● | ● |
| Social Media | ● | ● | ● | ● |
| Storage Limitations | No limits for citations and attachments | Limit of 10,000 citations | No reference limit. 100 MB free for attachments. Additional storage costs start at 1GB for $20/year. | 1 GB (500 MB personal, 500 shared for free accounts) |
| Add Attachments? | ● | Only when used with EndNote X5 | ● | ● |
| Remote viewing (via cloud) | | ● | ● | ● |
| Mobile app available | | | ● (Third party apps for iPad and Android) | ● (iPhone and iPad) |
| Sharing References | | ● | ● | ● |
| Direct Export to Microsoft Word (plug-ins may be required) | ● | ● | ● | ● |
| Public Profile Options | | | ● | ● |

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*Adapted by Michelle Allen, March 7, 2012. Revised by Heidi Schroeder, April 24, 2012.*